

Paladin

Zurich North America Expands Pro Bono Efforts With Innovative Software

Key Wins:

- **Time Saved:** Approximately 52 hours/year searching mass legal aid opportunity emails and websites; compiling; distributing; scratching heads.
- **Commemorating A Decade of Experience:** Initially established in 2011, Zurich's pro bono program has long been a staple of volunteer work within the communities they serve. Technology raises the program to a new level.
- **Volunteer Spotlight:** Victoria Skyles connected with a new legal services organization Metropolitan Family Services, for a power of attorney clinic, through Paladin. Victoria has continued on as an active volunteer for other matters, and other attorneys have volunteered with MFS only because they found it via Paladin.

Background:

Zurich has a rich volunteer culture that encourages employees to donate their skills to their communities. Due to a sharp increase in legal needs, the legal department needed a solution to streamline the search for opportunities. By partnering with Paladin, Zurich attorneys can now seamlessly search and sign up for pro bono opportunities through a centralized management dashboard, creating a more efficient and faster case placement process. Paladin alerts attorneys to new opportunities that match their interests and backgrounds while capturing data about pro bono engagements for tracking purposes.

From Zurich:

“Working with Paladin deployed a powerful node that connects Zurich North America attorneys, our global colleagues, and legal service organizations. With attorneys in many units throughout the company, it enables us to reach volunteers with whom we weren't previously interacting on pro bono matters. As a global company with a commitment to sustainability, including community investment, finding new ways to provide pro bono service is a critical way to share our skills with people and organizations in need. Paladin has led us to opportunities we wouldn't otherwise know existed.”

-Brian Budzicz, Zurich North America, Pro Bono Committee Chair



NUMBER OF LAWYERS

~85

LIVE OPPORTUNITIES

~100

PARTICIPATING OFFICES

-Chicago

-All U.S. offices (incl. remote)